

# CITEC Confirm Police searches



## Save time and money

- ✓ Online connection to the Queensland and Victorian police databases enabling faster insurance claim processing.
- ✓ No joining or application fees allowing you to obtain information quickly and cost effectively.
- ✓ Ability to order follow up crime and traffic reports at a reduced fee.

## Easy to use

- ✓ Report preview feature allowing you to confirm basic details prior to ordering a full report.
- ✓ Convenient 24x7 access to market-leading customer service and support.
- ✓ Flexible, integrated billing and reporting.
- ✓ Innovative related searches functionality allowing you to order additional searches with a few simple clicks.
- ✓ Simple user administration and user access control.
- ✓ Transaction receipts and accurate reporting.
- ✓ Multiple, easy payment options.

## Secure and reliable

- ✓ Fully certified to the ISO9001 quality management standard.
- ✓ Leading security software safeguards your information.
- ✓ Dual data centres ensure service reliability and availability.

CITEC Confirm is the trusted provider of police searches for Queensland and Victoria.

The depth of our online police search solutions ensure you receive accurate information to assist with:

- ✓ insurance claim processing
- ✓ debt recovery
- ✓ personal injury matters
- ✓ litigation.

Our police search solutions include:

**Queensland traffic incident reports** – detailed traffic incident reports sourced directly from the Queensland Police Service (QPS)

**Queensland property crime reports** – details of crimes against property within Queensland sourced directly from the QPS

**Victorian crime incident reports** – detailed crime reports sourced directly from Victoria Police.

Please note: the aforementioned police searches are available to approved applicants only.



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Innovative Information Solutions



## Queensland property crimes reports

This service is available to insurance companies and loss assessors.

**Crime reports** – detailed information on crimes against property, including complainant(s), modus operandi, property items and summary.

**Add/remove subrogation interest/right** – an online facility for adding/removing a subrogation interest or right at no charge.

Registering a subrogation interest creates a record in QPRIME, QPS's new information management system, linking an insurance company to a crime incident property item. Notifications are then electronically sent by the QPS if the item of property is recovered or if the crime is solved.

Registering a subrogation right will create a record in QPRIME indicating that an insurance company has claimed legal ownership of a property item.

**Notifications** – provide, where a subrogation interest has been added, immediate online advice of any new information concerning recovery of property or the solving of a crime.

## Queensland traffic incident reports

This service is available to insurance companies, legal firms, loss assessors and mercantile agents.

**Traffic incident reports** – a detailed report, including (where possible): occurrence, witnesses, incident scene and event, crash description, unit details, towed vehicles, damaged property, victims and versions.

**Document orders** – an online ordering facility to retrieve available associated documents such as the initial Police Report (PT51), which may include a diagram/sketch drawn by an attending officer.

## Victorian crime incident reports

This service is available to loss assessors, insurance companies and solicitors.

**Crime incident reports** – extensive information on details relating to a crime, including victims, offender, modus operandi, summary, recovered motor vehicle, person to be notified property, stolen motor vehicle and incident.

For more information on how CITEC Confirm's police search solutions can help your business, please contact:

**1800 773 773**  
**www.confirm.com.au**



**Confirm.**



ISO 9001